Installing Crystal Reports Runtime Files
Windows 7 or later, 64-bit

To install the Crystal runtime files, you must complete the steps below in their respective order. Version 7 runtime files must be installed before installing Version 8 runtime files. Your desktop/technical support team will need to assist you with this process since administrative privileges are required.

IMPORTANT: Before completing these steps, desktop support personnel must login to the PC as an administrator versus running these files as an administrator. Please have the user logout of their workstation then login into the PC as an administrator.

A. Installing Crystal Reports 7 Runtime Files
- First close all Windows applications currently running.
- Click Start
- → Click Search, then Click For Files or Folders
- → Click Computers
- → Type CITS-FS2, then Click the "Search Now" button
- → Double Click Sims
- → Double Click Crystal RunTime Install
- → Double Click crw70
- → Double Click setup.exe

1. Use "Typical Installation Mode", default "Installation Directory", and press next.
2. Use the default "Program Group" and press next.
3. When the installation is complete, press OK.
4. Close all open windows.

B. Installing Crystal Reports 8 Runtime Files
- First close all Windows applications currently running.
- Click Start
- → Click Search, then Click For Files or Folders
- → Click Computers
- → Type CITS-FS2, then Click the "Search Now" button
- → Double Click Sims
- → Double Click Crystal RunTime Install
- → Double Click crw8
- → Double Click setup.exe

1. Use "Typical Installation Mode", default "Installation Directory", and press next.
2. Use the default "Program Group" and press next.
3. When the installation is complete, press OK.
4. Close all open windows.

C. Update Registry Settings and set System Variables

- First close all Windows applications currently running.
- Click Start
- → Search for \\cits-fs2
- → Double Click Ora11-64rt
- → Double Click "SetupSims.bat"
- <mark>NOTE</mark>: Depending on the user's network, running SetupSims.bat may not work. For example, if the user's workstation is on the School of Medicine network, desktop support personnel must run SetupSimsFullPath.bat. This .bat file is located in the same location noted above.
- After running the .bat file, things happen quickly and occur mostly unnoticeably on the screen.

<u>Answer **yes**, then **ok** to the prompts</u>